

ANDRE KUSUMA ANWAR

Backend & Fullstack Developer · PHP · MySQL · REST API

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PROFILE

Backend and fullstack developer with 9 years in IT — from the support desk, through system administration, to building the systems I used to operate. I develop and maintain CIAS and TPS Online: customs clearance and cargo platforms running across 5 business units and serving external client companies, including one of the world's largest express logistics providers. I own delivery end to end — requirements, database design, controllers, interface, testing, and production fixes — in a regulated domain where one failed submission holds up a shipment.

TECHNICAL SKILLS

Languages & Frameworks PHP (CodeIgniter — production; Laravel — personal projects), JavaScript, HTML/CSS

Databases MySQL — schema design, query optimisation, data recovery, high-volume operational data

Backend REST API development and integration, server-side business logic

Infrastructure Docker, Linux, system administration, monitoring and incident response

Practices Requirements gathering, SDLC, testing and defect analysis, technical documentation

Domain Customs clearance, import declarations (PIB), temporary storage (TPS), air cargo operations

PROFESSIONAL EXPERIENCE

Web Programmer (Fullstack) | PT Segara Artha Investama (ATT Group)

Nov 2023 – Present · Cengkareng, Jakarta · Full-time, on-site

- Develop and maintain CIAS, a customs clearance platform including PIB import declaration processing, used across 5 business units
- Develop and maintain TPS Online, used by 2 external client companies, including one of the world's largest express logistics providers
- Extend live production systems with new modules on an inherited codebase, shipping changes without disrupting active clearance operations
- Translate customs and cargo operational requirements into working system features, working directly with the business users who run the process
- Own delivery end to end — database design, controllers, interface, testing, and post-release fixes
- Debug and resolve production issues on regulated workflows where a failed submission halts a shipment

Stack: PHP (CodeIgniter), MySQL, REST API, Docker

System Administrator | Global Trade Logistics Network

Mar 2019 – Nov 2023 · Indonesia · Full-time

- Administered MySQL databases processing 3,000–4,000 records on a normal day and up to 20,000 at peak
- Repaired and restored corrupted user data at scale, recovering hundreds of records without operational downtime
- Monitored system performance and availability to keep cargo operations uninterrupted
- Traced recurring incidents to root cause and implemented fixes that stopped them from repeating
- Documented common failures and handover procedures, reducing repeat escalations

IT Support | Global Trade Logistics Network

Jul 2017 – Mar 2019 · Indonesia · Full-time

- Resolved daily technical issues for operational users in a live cargo environment
- Identified recurring failure patterns and escalated them as system-level problems rather than one-off tickets
- Acted as the bridge between business users and technical teams, turning vague complaints into actionable problem statements
- Documented frequent issues to speed up resolution across the team

EDUCATION

Sarjana Komputer (S.Kom), Teknik Informatika

Perguruan Tinggi Raharja, Tangerang · 2018 – 2022 · GPA 3.55 / 4.00

CERTIFICATION

MikroTik Certified Network Associate (MTCNA) — MikroTik, 2017

ANDRE KUSUMA ANWAR

IT Business Analyst · Requirements · Process Analysis · Technical Delivery

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PROFILE

IT professional with 9 years spanning support, system administration, and fullstack development — now working between business users and technical delivery on regulated cargo systems. I gather requirements from the people who run customs clearance operations, turn them into system specifications, and then build and validate the result myself. Because I have administered the databases and written the code, my requirements are grounded in what the system can actually do, and my estimates hold up.

CORE SKILLS

Business Analysis Requirements gathering, process and workflow analysis, user stories, functional specifications, stakeholder communication

Delivery SDLC, Agile, milestone and timeline tracking, UAT, defect analysis, technical documentation

Technical PHP (CodeIgniter, Laravel), MySQL, REST API and third-party integration, Docker, Linux, networks and system administration

Domain Customs clearance, import declarations (PIB), temporary storage (TPS), air cargo and logistics operations

Languages Bahasa Indonesia (native), English (basic to intermediate — comfortable reading and writing, developing spoken fluency)

PROFESSIONAL EXPERIENCE

Web Programmer (Fullstack) | PT Segara Artha Investama (ATT Group)

Nov 2023 – Present · Cengkareng, Jakarta · Full-time, on-site

- Gather and define detailed requirements with business users running customs clearance and cargo operations, translating regulated workflows into system specifications
- Analyse operational processes across 5 business units, identify workflow gaps, and propose system-side improvements
- Work with external client companies — including one of the world's largest express logistics providers — on requirements for TPS Online
- Clarify edge cases and acceptance criteria with stakeholders before and after release, reducing rework
- Validate delivered features against business requirements through hands-on testing and defect analysis
- Document processes, functional points, and issue logs used by both business users and developers
- Deliver the solutions myself as a fullstack developer (PHP/CodeIgniter, MySQL, REST API), keeping requirements, effort estimates, and timelines realistic

System Administrator | Global Trade Logistics Network

Mar 2019 – Nov 2023 · Indonesia · Full-time

- Analysed recurring system issues, identified root causes, and proposed process and efficiency improvements
- Administered MySQL databases processing 3,000–4,000 records daily and up to 20,000 at peak — direct understanding of the data behind business processes
- Repaired and restored corrupted user data at scale, recovering hundreds of records without operational downtime
- Collaborated with internal teams to align system behaviour with real operational requirements
- Documented common issues and handover procedures, reducing repeat escalations

IT Support | Global Trade Logistics Network

Jul 2017 – Mar 2019 · Indonesia · Full-time

- Collected and analysed user issues to identify root causes and recurring patterns
- Acted as liaison between business users and technical teams, clarifying needs and priorities
- Delivered practical fixes and workarounds that improved workflows and system usability
- Documented frequent issues and handover notes, supporting faster resolution across the team

EDUCATION

Sarjana Komputer (S.Kom), Teknik Informatika

Perguruan Tinggi Raharja, Tangerang · 2018 – 2022 · GPA 3.55 / 4.00

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